



Critical Illness Claims

Claim Instructions

To report a Group Critical Illness claim, please contact our claims department at
1-866-863-9753, Option 5

or else write to us at:

5Star Life Insurance Company
Attn: CI Claims Dept.
777 Research Drive
Lincoln, NE 68521

Please be prepared to provide the claimant's name, policy number, employer group, and the specific condition and date of diagnosis for which you are claiming benefits as well as a daytime phone number where you can be reached. One of our claims representatives will contact you with further instructions for completing your claim.